



Directors of Public Health Nursing
2019 Fall Conference
**A Quality Improvement Approach to
Tackling “Wicked” Public Health Problems**
Lake Tahoe Resort Hotel
Wednesday, September 4, 2019

Agenda

- 7:30AM Registration ~ Tallac Room
Please have breakfast in the Atrium prior to the start of the conference
- 8:30AM Welcome
- 8:35AM A3 Theory
- 10:15AM Break
- 10:30AM A3 Framework
- 12:00PM Lunch (provided)
- 1:00PM A3 Quality Improvement in Action
- 2:30PM Break
- 2:45PM A3 Quality Improvement in Action continued
- 4:30PM Evaluation and Wrap Up
- 5:00PM Adjourn

Objectives

Upon Completion of this conference, participants will be able to utilize the A3 process:

- As a methodology for innovating, planning and problem-solving
- To add value to and foster effective communication
- Build foundational structures to foster a broader and deeper form of thinking that produces organizational learning

Registration

Register online at www.DPHN.org. Registration can be completed online under the Upcoming Events header on the main page of the website. Registration for the day is \$100 and includes breakfast and lunch. If you have any questions or need assistance contact the DPHN Administrator at Admin@DPHN.org.

Continuing Education Units

The Directors of Public Health Nursing is approved by the California Board of Registered Nursing, Provider Number 13750, for 7.0 contact hours.

Cancellation Policy

- All cancellation requests must be received in writing by Friday, August 23, 2019.
- No refunds will be made after this date. Any cancellations prior to this date will be refunded in full, minus a \$50 processing fee.
- Please note that in the event of a cancellation, any expenses incurred by the registrant, such as travel, will not be reimbursed.
- Send written cancellation requests via email to Admin@DPHN.org.